

## Working with Your Primary Care Physician (PCP)

Your PCP takes care of you on a regular basis and knows your medical history. Your PCP sees you first when you need medical care.

Your PCP will:

- Be available by phone 24 hours a day, 7 days a week (or offer a back-up)
- Take care of all your basic health care needs
- Send you to specialists who are KyHealth Choices providers
- Keep screenings and shots for children up-to-date
- Help you improve your health

When you choose a PCP you should schedule an appointment so he can meet you before you get sick. If you have an existing medical condition, you should try to bring your medical records with you.

You can call Member Services at (800) 635-2570 for more information about a PCP.